



05/27/2014

Approved by:
Recipient Type:
615-541-2300

Shirley Moua
ATTN: Danielle Fort, Mitch Borske, Steve 615-541-2300

Attn:

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Home Express c/o Ellis Moving and Storag
740 Hickory Industrial Dr
Old Hickory, TN 37138

From: Shirley Moua

Authorization Number: 77775506

Regarding Customer:

Melanie Robinson
233 Collier Ln
Gallatin, TN 37066-8258
6155042969

Purchase date:	04/24/2014
Model:	EI23BC30KB
Serial:	4A41213482
Brand:	Electrolux
Product type:	BOTTOM MOUNT REFRIG
New Model:	EI23BC30KB

Disposition Type:	STI IC ORDER
Reason:	NO AUTHORIZED SERVICER AVAILABLE
Delivery Charge:	\$0.00

Instructions:

- To ensure that your account will be credited, please return this form along with the information requested within 30 days to avoid denial of your claim.
- Submit the invoice number and serial number of the model used as the replacement along with the original serial tag from the defective unit.
- We will issue credit to your account for the value of the replacement model.
- Keep a copy of the serial tag for your records.

Delivery Charge: Customer not responsible for delivery charge.

Product Disposition: Dispose of old product and forward serial tag to address below.

Mailing Address:
Electrolux Major Appliances
P.O. Box 621088
Charlotte, NC 28262

Site
www.electroluxappliances.com